

October 2018 Sexual Assault EBLAST



Hello Everyone!

Today's Topic: Payments and Explanation of Benefits (EOB's). The following information is specific to reimbursement of Sexual Assault payments between DCVC and vendors.

- ◆ When a sexual assault protocol claim is processed, if there is an account or invoice number listed, DCVC staff will make sure that information is entered into our database. Therefore, an account or invoice number will be generated to help you identify the victim's account information when tracking the payment on your end
- ◆ The State of SC will issue all payments to the remittance address listed on the claim. In some cases, the State of SC may bundle the Compensation payments with Sexual Assault payments. If this happens, do not call the number that is listed on the check, please contact our office for assistance
- ◆ If you receive a live check, DCVC sends the EOB's with the check to either your lock box or physical address. In an effort to assist with payment posting, DCVC has now placed the following message on the front of all checks: **"Please note: keep all enclosed documents with the check for accounting purposes"**
- ◆ If you receive an electronic payment, DCVC sends the EOB's out in the same week the payment is deposited into the provider's account
- ◆ If you would like for a specific person within your organization to receive the EOB's pertaining to your payment/check, please contact Jacqueline Jeter at jjeter@scag.gov/803-734-1702 or Linda Leneau at lleneau@scag.gov/803-734-1713

*****PLEASE SEE EXAMPLE OF EOB ATTACHED TO THIS EBLAST*****

REMEMBER: NEVER BILL THE VICTIM NOR BILL THEIR INSURANCE FOR THE COLLECTION OF EVIDENCE.

Note: Please forward this email to anyone you believe should be a recipient of the EBLAST or send us the email of someone who should receive the EBLAST so we can add them to the list; let us know if you do not want to receive the EBLAST. You may email me at: rbrockman@scag.gov

Sincerely,

Ruth Brockman
Claims Analyst



